

Modern Display Limited Christmas Tree Warranty

Your tree MUST be registered with Modern Display for the warranty to be valid. A copy of a receipt alone does not validate the warranty; the tree must be registered.

Thank you for purchasing a high quality Christmas tree from Modern Display. Every effort has been made, from design to construction, to ensure that your tree is free from defects and that it will last for years to come. All Modern Display trees come with a five-Christmas Season construction warranty and a three-Christmas Season light warranty. Both of these warranties are outlined in detail below. In the unlikely event that you have an issue with your tree please refer to the warranty information below, and don't forget to check out our "Helpful Hints" handout.

Structural Warranty:

The structure of this tree is warranted for five Christmas Seasons to be free of defects as a result of faulty manufacturing or materials. If any of the structural parts should fail within the warranty period, please contact Modern Display at 800-666-4564 so that the part may be repaired or replacement may be provided.

Note: This warranty does not imply replacement of the entire tree, but does cover such parts as proven defective.

REPAIR / REPLACEMENT

- 1st Option: Repair the defective part.
- 2nd Option: If for any uncontrollable reason the needed parts are not available or the tree cannot be repaired, the owner would then have the option to apply the below pro-rated schedule toward the purchase of a new tree. The cost of a new tree will be based on the retail price at the time of the claim. Through the pro-rated warranty the customer is given a percentage of the purchase price of the original tree, to be applied toward the purchase of a new tree.

Pro-rated Warranty will not take place if the tree warranty has not been registered with Modern Display.

STRUCTURAL PRO-RATED SCHEDULE

<u>From Date of Purchase</u>	<u>%Amount</u>
Year 1	100%
Year 2	80%
Year 3	60%
Year 4	45%
Year 5	30%

Should you choose to dispose of the tree box, we suggest you keep record of the tree item number and keep a copy of your receipt.

Light Set Warranty

All lights on trees sold at Modern Display have a limited 3-year* warranty. (3-year warranty on lights is based on 3000 hours of burn time.) Trees are intended for indoor seasonal use only. All tree repairs will take place at Modern Display. The tree owner is responsible for all transportation costs incurred to ship or deliver the tree to Modern Display.

- **Burned out bulbs, and sets that have been blackened as a result of a power surge or cascade effect, are NOT covered under the warranty.**
- **Season 1:** Please contact Modern Display at 800-666-4564. Defective light sets or sections of tree will be repaired or replaced after inspection. Modern Display will always attempt to repair a light set or section of tree first. If for some reason the set or section cannot be repaired only then will it be replaced – and only in the first year.
- **Seasons 2-3:** Customer will be given a replacement set(s) of lights. After season 1 the warranty is limited to parts only. However, Modern Display will diagnose the light problem at no charge to the customer. If the problem can be easily identified and fixed, (shunt failure or a limited number of missing or broken bulbs) Modern Display will repair the problem at no cost. Any subsequent charges incurred by the owner are the responsibility of the owner.

Modern Display can, at the owner's expense, take off defective light sets and put new sets on. Although the light sets may be covered under the warranty the labor to do this is not.

White and Flocked Trees

White and Flocked trees are not warranted against yellowing or fading and should be stored in dry location at room temperature. Some shedding of flocking should be expected with flocked trees. Minimal branch handling is recommended.

Any product we determine to be misused or damaged by anything other than normal wear and tear will not be covered under warranty. Unless otherwise noted, trees are meant for indoor use only. Outdoor use voids the warranty.

Please visit - <https://www.moderndisplay.com/about-us/tree-warranty/>

To register your warranty and find our "helpful hints"

*Year is defined by Modern Display as Christmas seasons since the date of purchase